

# Andrew Sanger

Web Programmer

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**PROFILE** A driven individual with analytical and management experience looking to obtain a challenging position as a full stack developer or data analyst in a large corporation or non-profit organization. Offers detailed business planning insight, technical knowledge, and excellent programming skills; versed in process improvement, automation, and regulation compliance.

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**EXPERIENCE** **Delivery Driver**  
**Instacart // Self-employed // May 2020 - Present**  
**Fredericksburg, Virginia**

**Help Desk Support Specialist**  
**Concentrix // May 2018-May 2020 // SLC ,UT // Remote**  
Provided technical support and troubleshooting for computer systems, hardware, and software. Resolved user issues efficiently through remote assistance and in-person support. Utilized strong problem-solving and communication skills to deliver exceptional customer service. Documented ongoing issues and followed up or forwarded to the appropriate department.

**Driver**  
**Uber // Self-employed // May 2015 - May 2018**  
**Philidelphia, Pennsylvania**

**Data Analyst**  
**GEICO // May 2010 - May 2015 // Fredericksburg, Virginia**  
Created interactive multi-audience automated KPIs utilizing Access and SharePoint. Automated job processes using Visual Basic. Designed quality improvement tools for front line associate use to decrease call handling errors using Java. Prepared ad hoc reporting using multiple data sources in Excel and Access utilizing SQL and Visual Basic.

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EDUCATION **ASSOCIATES**

**Sal Lake Community College // Salt Lake City, UT // 2022 - 2024**

Phi Theta Kappa, 3.83 GPA

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SKILLS + HTML // CSS // JavaScript // AJAX // JSON // PHP // CURL // MySQL

INTERESTS C/C++ // Java // Microsoft Windows //XHTML // Linux //

Databases Application Design